## Felforgató technológiák és Megnyugtató megoldások

Dr. Kristóf Péter

**CEE Ambassador** 

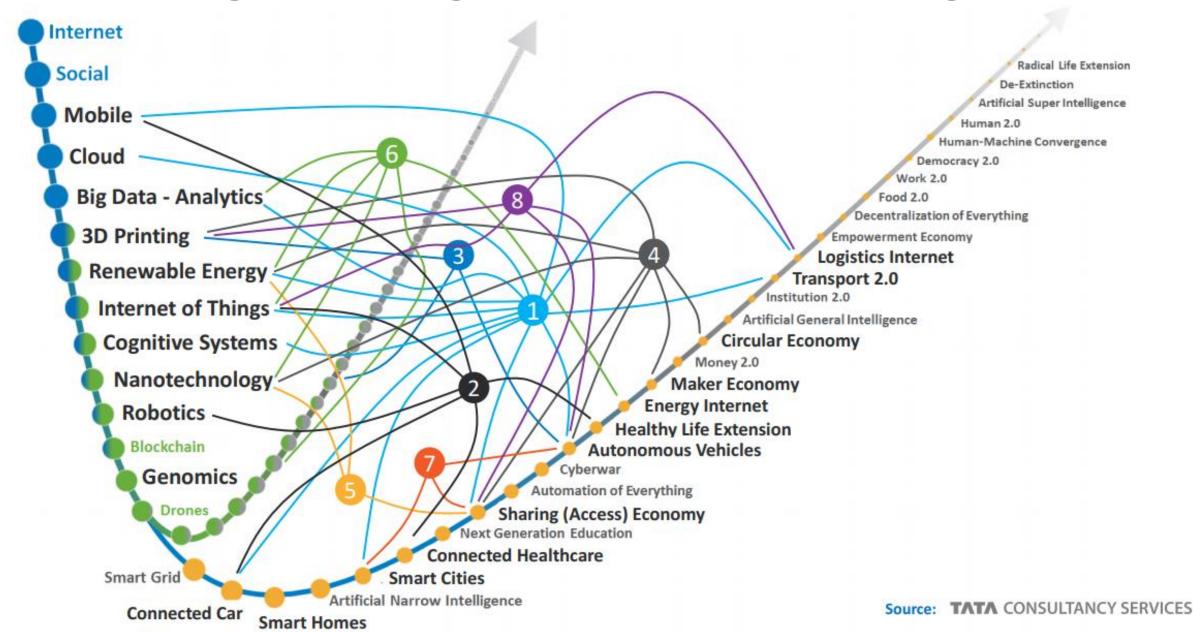
**ExO Works** 

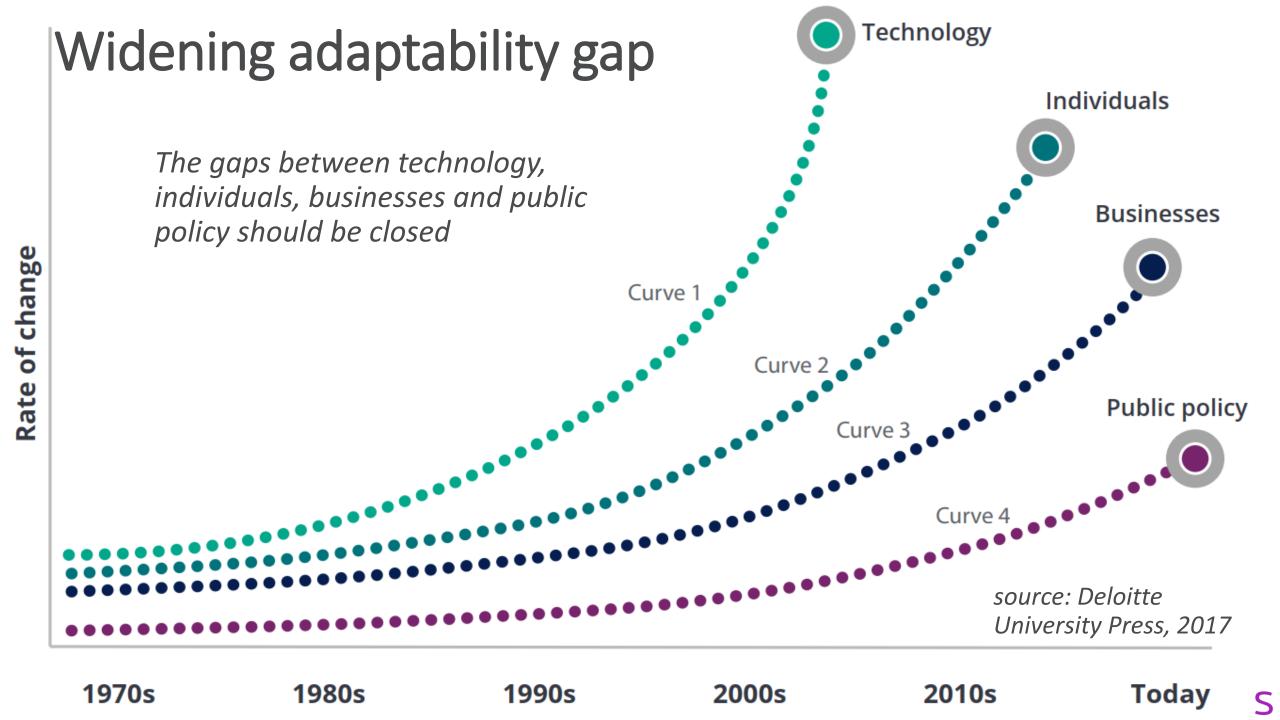


## What are exponential technologies?

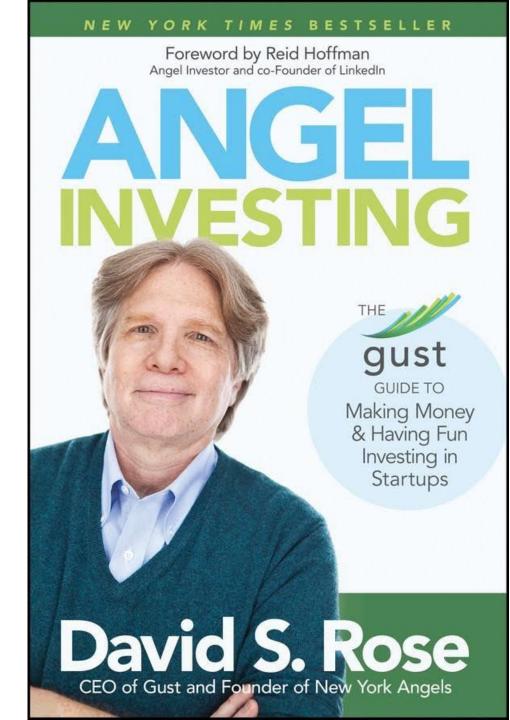
Biotech Neurotech & Medtech Nanotech New energy & sustainability Sensoring IoT 3D printing Artificial intelligence, machine/deep learning **Robotics & drones** Blockchain

#### Intersecting technologies – Parallel Gutenberg moments





"Any company designed for success in the 20th century is doomed to failure in the 21st"



## EXPONENTIAL EXPONENTIAL EXPONENTIAL EXPONENTIAL

Why new organizations are ten times better, faster, and cheaper than yours (and what to do about it)

#### SALIM ISMAIL

with MICHAEL S. MALONE and YURI VAN GEEST

FOREWORD and AFTERWORD by PETER H. DIAMANDIS

A SINGULARITY UNIVERSITY BOOK



# The ExO formula

```
EXO
=
MTP + SCALE + IDEAS
```

## Massive Transformative Purpose (MTP)

The higher, aspirational purpose of the organization.

The MTP serves as a guiding principle when key decisions need to be made.

#### an MTP is:

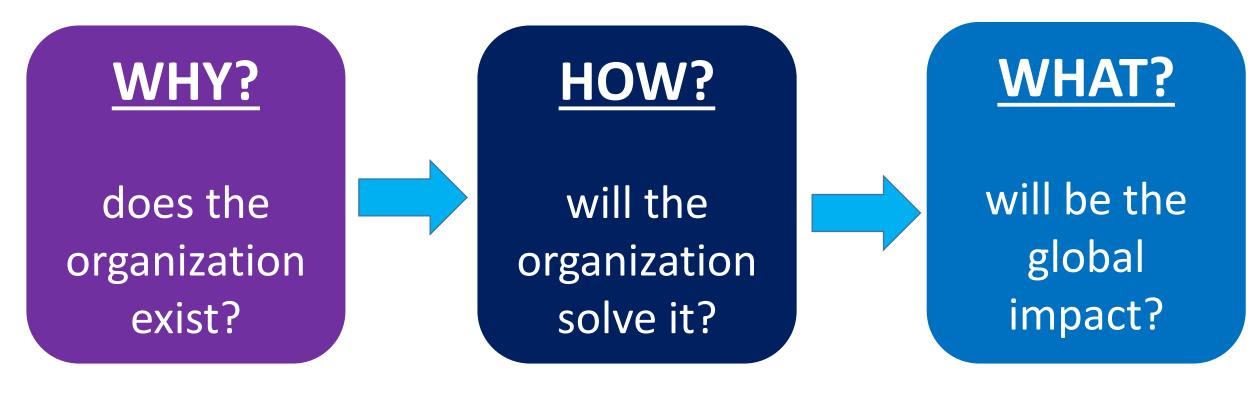
- Emotional: reaches hearts and minds
- Credible: stakeholders need to be confident in their daily work
- Simple: clear and easy to understand
- Guide people: from the inside and outside
- Guide scale: when needed
- About passion

#### An MTP is NOT:

- Just about the organization: not a vision statement
- Only about the "How To": not a mission statement
- A marketing slogan
- A sentence for us ("we): not about business
- The value proposition: not the literal promise



## 3 steps to create an MTP



Define the problem space

Imagine the transformation (of the current state)

Make sure it's a global approach



#### MTP examples

"Organize the World's Information."

**GOOGLE** 

"Make the world healthier."

**PHILIPS** 

"Create a better everyday life for people."

**IKEA** 

"Changing business for good."

VIRGIN GROUP

"Ideas worth spreading."

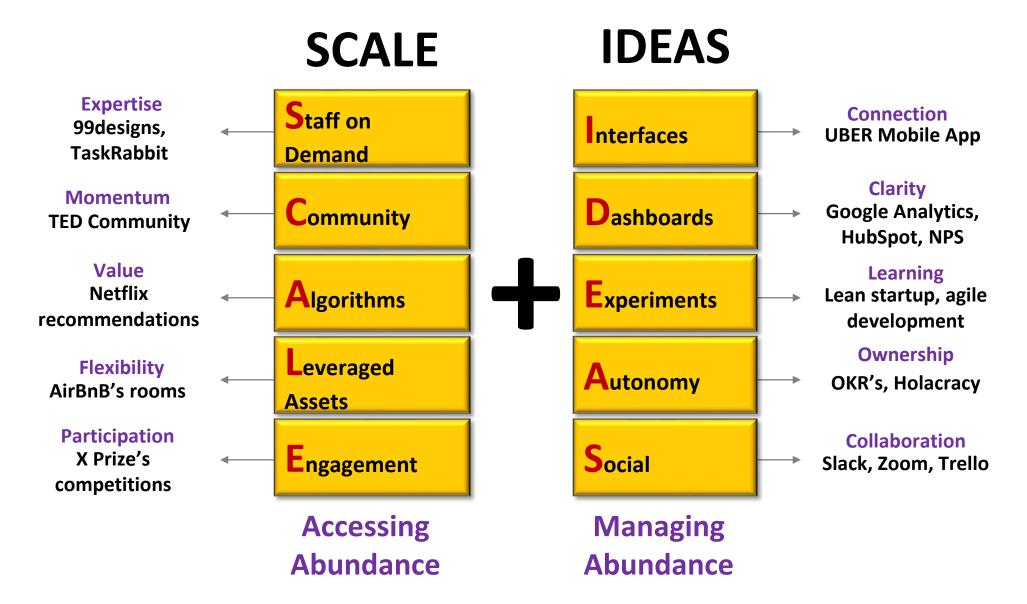
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# The ExO formula

```
EXO
=
MTP + SCALE + IDEAS
```

#### The ExO attributes





## Global impact – stock market effect

In a partnership with Hult School of Business, we tracked and scored the Fortune 100, from 2014 to 2016 on how exponential the organization and paired that against their returns.

Top 10

Fortune 100 Company	ExQ
Google	72.9
Amazon	66.2
Apple	62.6
International Business Machines (IBM)	61.0
Verizon Communications	58.8
General Electric	56.6
Microsoft	55.9
Cisco Systems, Inc.	55.8
The Walt Disney Company	54.8
Oracle Corporation	54.0

Bottom 10

Fortune 100 Company	ExQ
Costco Wholesale	32.0
Phillip Morris International Inc.	31.6
Hess Corporation	31.3
HCA Holdings, Inc.	31.0
Phillips 66	30.7
Tesoro Corporation	30.0
Valero Energy	29.8
Plains GP Holdings, L.P.	27.5
Energy Transfer Equity, L.P.	26.5
Enterprise Products Partners L.P.	23.0

+26.7%

S&P +9.9%

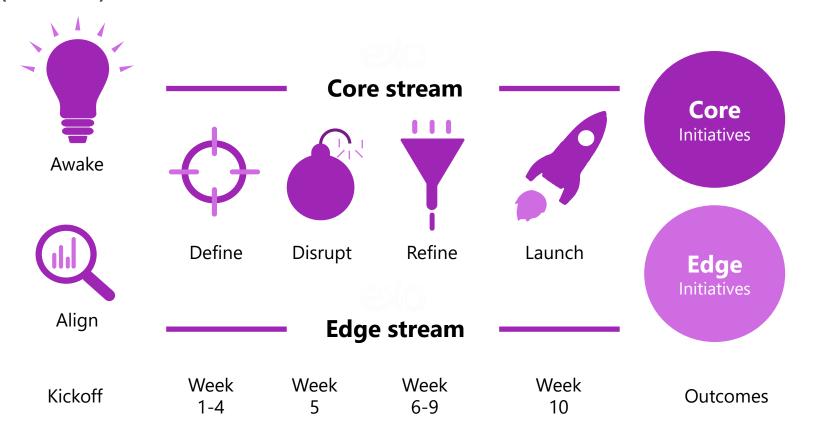
-1.7%

<sup>\*</sup>ExQ is an automated scoring algorithm based on ExO attributes.



## How to become an ExO? The ExO Sprint

The 10-week program is divided into various stages where **certified ExO Coaches** guide the senior management in discovering new internal (CORE) and external (EDGE) initiatives, while educating them on the methodology behind exponential organizations. The goal is to implement new initiatives that transform the organization into an exponential organization (an ExO).





#### The case of P&G

P&G is a public Fortune 100 company with \$70.7 billion in sales and 110,000 employees in 70+ countries.

P&G's challenge was how to transform and update its inner workings to be able to incorporate disruptive innovation into the organization and ensure continued leadership in that space for the next ten years.

#### Before the sprint

Transactional oriented business unit Ideation stagnation

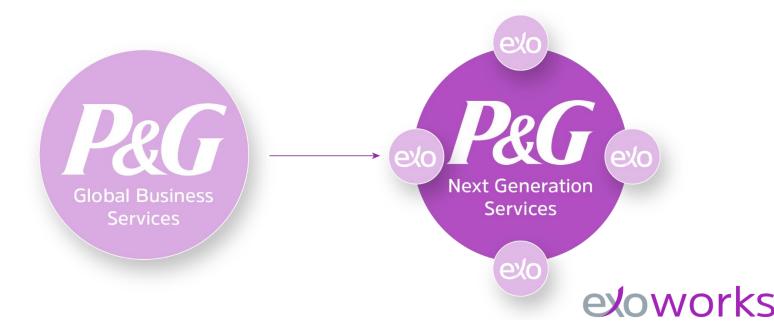
#### Resistance to:

- New technologies
- Adapt services to new context
- New mindset

#### After the sprint

New massive transformative purpose (MTP)

- Created new innovation division, learned to run their own Sprints
- Have launched 25 initiatives to date
- 8 are on track to deliver \$50M+ in value or 10x lift in customer satisfaction
- Turned several IT shared services into revenue generators



#### The case of IKÉ Asistencia

IKÉ Asistencia is a multinational organization providing independent assistance: medical assistance, travel, roadside, home, employee, and legal.

Annually, IKÉ handles more than 4.4 million cases including nearly 33,000 repatriations on behalf of insurance companies, tour operators, corporates, governments and non-profit organizations.

#### Before the sprint

Service oriented approach
Roadblocks in B2B2C model
Resistance to:

- New mindset
- Consumer marketplace
- New platforms & technology

#### After the sprint

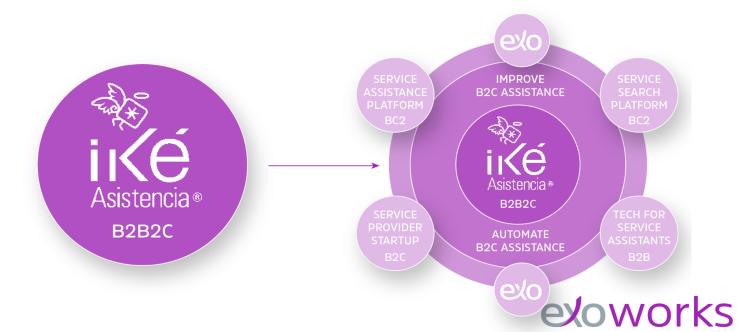
New MTP & Innovation Lab

Six initiatives: four external, two internal

Platform based model & industry innovation

Implementation of B2C processes & tools

Initiate community & automation



## Some business leaders who have sprinted with us



**Tim Hockey**CEO, TD Ameritrade
USA



Fernando Teles Country Manager, Visa Brazil



Jim Lore CEO, Stanley Black and Decker USA



Josue Alencar CEO, Springs Global Brazil



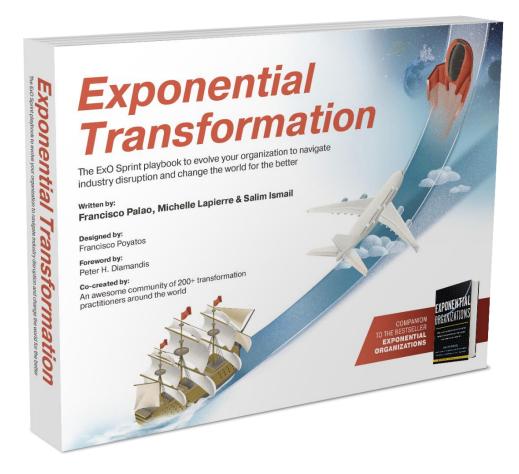
Jaime Echegoyen
President, Sareb
Spain



**Tony Saldanha** VP, P&G USA



#### How to transform?



Virtual Book Launch Event on **September 20th, 2018 from 18:00-20:00 CET** 



ExO Lever: The global transformation ecosystem

https://www.exolever.com/



# "Today, if you're not disrupting yourself someone else is; your fate is to be either the disrupter or the disrupted. There is no middle ground."

Salim Ismail (co-founder of ExO Works)

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https://www.exo.works/

